

# Foster Family Home - Corrective Action Report

Provider ID: 1-598427

Home Name: Mildred Dacoco, CNA

Review ID: 1-598427-7

1931 Waikahe Place

Reviewer: Terri Van Houten

Honolulu HI 96819

Begin Date: 12/3/2020

## Foster Family Home Required Certificate [11-800-6]

6.(d)(1) Comply with all applicable requirements in this chapter; and

Comment:

6.(d)(1) - Unannounced home inspection for 3 bed CCFFH recertification. Report issued during home inspection with written plan of correction due to CTA by 1/3/2021.

## Foster Family Home Information Confidentiality [11-800-16]

16.(b)(3) Inform clients about their confidentiality practices;

Comment:

16.(b)(3) - Client #1 and client #2 do not have evidence that they were informed of confidentiality practices.

## Foster Family Home Client Care and Services [11-800-43]

43.(a) The home shall care for not more than two adults at any one time who are unrelated to the foster family, or if certified by the department for three beds; shall care for not more than three adults, pursuant to the requirements under section 321-481, HRS.

Comment:

43.(a) - Client #1 admitted on 11/30/20 as Medicaid pending. Client #2 is a private pay client.

## Foster Family Home Grievance [11-800-45]

45.(1) Inform the client or the client's legal representative of the grievance policies and procedures and the right to appeal in a grievance situation;

45.(2) Provide a written copy of the grievance policies and procedures to the client or the client's legal representative, which includes the names and telephone numbers of the individuals who shall be contacted in order to report a grievance; and

45.(3) Obtain signed acknowledgements from the client or the client's legal representative that the grievance policies and procedures were reviewed

Comment:

45.(1), 45.(2), 45.(3)-No evidenced that client #1 or client #2 or their legal guardians were provided with information or a copy of the grievance policy

## Foster Family Home Client Rights [11-800-53]

53.(a) Written policies and procedures regarding the rights of the client during the client's stay in the home shall be established and a copy shall be provided to the client, or the client's legal representative, and made available to the public when requested.

Comment:

53.(a) - No evidence for client #1 and client #2 that they or their legal guardian was provided with a copy of the client rights



Compliance Manager



Primary Care Giver

12/3/20

Date

12/3/20

Date

CTA RN Compliance Manager: Terri Van Houten, RN, MSN Ed

**Community Care Foster Family Home (CCFFH)  
Written Corrective Action Plan (CAP)  
Chapter 11-800**

PCG's Name on CCFFH Certificate: Mildred Dacoco

(PLEASE PRINT)

CCFFH Address: 1931 Waikahe Pl.

(PLEASE PRINT)

| Rule Number | Corrective Action Taken – How was each issue fixed for each violation?   | Date each violation was fixed | Prevention Strategy – How will you prevent each violation from happening again in the future? |
|-------------|--|-------------------------------|---|
| 16.b.3      | Provided Client #1 a copy of confidentiality practices.  | 12/4/20                       | Prepare all the copies of the admission policy and always check.                              |
|             | Provided Client #2 a copy of confidentiality practices   | 12/7/20                       |   |
| 45.(1)      | Informed Client #1 of grievance policies and procedures.   | 12/4/20                       | Home will have everything prepared by reviewing all paper work.                               |
| 45.(2)      | Provided Client #1 a written copy of grievance policies and procedures and obtained signature.   |                               |   |
| 45.(3)      | Informed Client #2 of grievance policies and procedures.<br>Provided Client #2 a written copy of grievance policies and procedures and obtained signature. | 12/7/20                       | Home will have everything prepared, making sure paper work is reviewed and complete.          |
| 53.(a)      | Provided Client #1 copy of the client rights.  | 12/4/20                       | Home will have everything prepared, making sure paper work is reviewed and complete.          |
|             | Provided Client #2 a copy of the client rights.  | 12/7/20                       |   |

☒ All items that were fixed are attached to this CAP

PCG's Signature: Mildred Dacoco

Date: 12-11-20

☒ CTA has reviewed all corrected items